

New Day Christian Distributors, Inc. - New Store Account Application

Please attach your most recent financial statement to this application. In order to expedite your credit application, the following information must be completed. All orders will be shipped C.O.D. Cash Only until credit is established. Please make sure the Credit Agreement AND Guaranty are signed by the owner. We will notify you when credit has been established. This credit application will not be processed until all questions have been answered. **All customers must attach a copy of your Certificate of Resale or Tax Exempt Certificate**

Type of Account Requested (Please circle one):

Net 30 – Credit Amount Requested \$ _____ C.O.D. Credit Card # _____ Exp. Date _____

Exact Name of Store _____

Status: ___ Sole Proprietor ___ Partnership ___ Corporation ___ LLC Years in Business: _____

Email address: _____ Cell Phone _____

Address _____

City, State, Zip _____ Fax No. _____

Business Phone _____ Home Phone _____

Owner's Name _____ Soc. Sec. No. _____

Owner's Home Address, City, State, Zip _____

If a Partnership, Partner's Name _____ Soc. Sec. No. _____ Home Phone _____

Partner's Home Address, City, ST, Zip _____

DUNS No. _____ Federal Tax No. _____ State Sales Tax No. _____

If a Corporation, list corporate officers and Title:

Name/Title _____ SS# _____ Home Phone _____

Residential Address, City, ST, Zip _____

Name/Title _____ SS# _____ Home Phone _____

Residential Address, City, ST, Zip _____

Name/Title _____ SS# _____ Home Phone _____

Residential Address, City, ST, Zip _____

Gross Sales last year: _____ Projected Sales this year: _____ Total Assets: _____ Total Liabilities: _____

Amount of capital invested in the store(s)? _____ Source of the capital invested? (i.e. loan, investments, savings, etc.) _____

How many square feet is the store? _____ Have owner(s) filed bankruptcy in the last seven (7) years? Yes ___ No ___ Date _____

If yes, please explain: _____

Bank Reference

Bank Name _____ Acct # _____ Phone # _____

Address _____ Contact: _____

Trade References

Company _____ Acct # _____ Phone # _____

Address _____ Contact: _____

Company _____ Acct # _____ Phone # _____

Address _____ Contact: _____

Personal Reference

Nearest Relative Not Living With You _____ Phone # _____

Address, City, ST, Zip _____

Everything that I/We have stated in this application is correct to the best of my knowledge. I/We understand that you will retain this application whether or not it is approved for a credit line. You are authorized to check my credit history, employment history, and obtain a credit report on my business and personal financial history. I/We hereby authorize my/our bank to release personal and/or business information to New Day Christian Distributors, Inc.

All sales are subject to the terms and conditions of New Day Christian Distributors, Inc.

APPLICANT ('S) SIGNATURE ACKNOWLEDGES FINANCIAL RESPONSIBILITY AND WILLINGNESS TO PAY, AND ACCEPTANCE OF ALL TERMS AND POLICIES OF NEW DAY CHRISTIAN DISTRIBUTORS, INC.

NOTE: INCOMPLETE OR UNSIGNED APPLICATIONS MAY NOT BE PROCESSED.

Owner's Signature Date

Owner's Signature Date

Personal Guarantee

For and in consideration of any credit extended to Customer under the AGREEMENT set forth above, I/ We hereby absolutely, unconditionally and irrevocably personally guarantee to New Day Christian Distributors, Inc. the prompt payment when due of any and all indebtedness of every kind by Customer to New Day Christian Distributors, Inc. I/ We hereby waive notice of acceptance of this guaranty, presentment, protest, notice, demand and/ or action on delinquency with respect to any such indebtedness, including any right to require New Day Christian Distributors, Inc. to sue or otherwise enforce payment from Customer. I/ We hereby consent to any modification or renewal of the credit AGREEMENT set forth above. I/ We hereby agree to pay all costs and expenses of collection, including reasonable attorney's fees and collection agency fees which may be incurred by New Day Christian Distributors, Inc. in the enforcement of this guaranty. A facsimile copy of this agreement will be binding and will be admissible evidence in lieu of an original signature copy.

Guarantor Name Signature _____ Date _____
Print _____

Guarantor Name Signature _____ Date _____
Print _____

Guarantor Name Signature _____ Date _____
Print _____

You may fax a copy of your credit application to get the approval process started, but we must have your original, signed credit application to establish an account. Our Fax number is 1-800-361-2533. Please mail original credit application to:

**New Day Christian Distributors, Inc.
Attn: Credit Dept.
126 Shivel Dr.
Hendersonville, TN 37075**

Services, Terms & Policies

Services

- Same day service for orders placed before 3:00 p.m. Central Time.
- No minimum quantity on any order.
- Free shipping on all orders net \$200 shipped within the continental United States.
- Additional discounts on C.O.D. and credit card orders (*certain restrictions apply.*)
- Free coupons offered upon request. (Please see details below.)
- Friendly, Knowledgeable Sales Team.

Telephone Orders

Orders may be placed by phone Monday-Friday 9:00 A.M. to 5:00 P.M. Central time, or 24 hours daily by fax or electronically. For orders and customer service, please call 1-800-251-3633 or 615-822-3633. Our fax # is 1-800-361-2533 or 1-615-822-5829. The Electronic Ordering number for IRT, Bookstore Manager, and IBID is 1-800-824-9228.

Customer Service

Our number one goal is to provide you with the best service possible. If you have any questions, please call our service team or knowledgeable sales staff at 1-800-251-3633. They will be happy to assist you.

Shipping

Any order placed before 4:00 P.M. (EST) will be shipped the same day. New Day reserves the right to choose the most economical shipping method when an order qualifies for free shipping, and FedEx Ground is our primary carrier. At your request, packages may be shipped UPS Ground, 3rd Day Air, 2nd Day Air or Next Day Air for an additional charge. All orders shipped in the continental United States that net \$200 or more will receive free FedEx Ground shipping on eligible items. Products other than CD's and DVD's are subject to shipping charges. Orders shipped outside the continental United States may be subject to shipping charges.

Please Note: FedEx and UPS do not accept cash for COD CASH ONLY. Cash Only accounts must pay with Cashiers Check or Money Order.

Your account will be charged all shipping charges and a processing fee of \$20 for refused C.O.D orders.

New Accounts

To establish a credit line, please complete the credit application in this catalog and attach your most recent financial statement. All questions must be answered *completely* for your application to be approved. An incomplete credit application will delay processing and may cause your application to be denied. All orders will be shipped C.O.D. Cash Only or prepaid by credit card until your credit line is approved. Please be sure to submit your most recent financial statement with your application. You will be notified when your credit has been established. Accounts located outside the United States will be credit card only.

Tennessee customers must include a copy of your blanket certificate of resale. You may fax a copy of your credit application to get the approval process started, but we must have your original, signed credit application to establish an account.

Coupons

New Day's free coupon program provides you the opportunity to increase sales. Effective 4/15/07 coupons will only be applied to Daywind CD tracks. At your request New Day will place green coupons on CD tracks. Here's how the coupon program works: Your customer submits four coupons in exchange for free product. You, the bookstore, retain the coupon from the free product and send to New Day with the four coupons submitted by your customer. Staple the coupons in groups of five and mail them to New Day with a list of the product to be redeemed. Please do not include your coupons with payments or returns. New Day will only redeem 10 coupon items per order, so please do not let your coupons accumulate. After we receive your coupon order, please notify your sales associate to release your coupon order with your next regular order. Please note: Coupon orders are not released automatically. They are only released with your regular stock orders only when you request it. Coupons are for product redemption only! Their cash value is \$.01. If your account is 60 days or more past due, or if your account has been inactive for three or more months, all coupons are null and void.

Discount Policy

You may discount your payment one percent (1%) if the invoice is paid within 10 days of *invoice date*. The discount policy applies to individual invoices only, not monthly statements. Discounts subtracted from monthly statements will not be allowed. The early pay discount will not be allowed if the account is past due. C.O.D. orders receive a 1% discount (*certain restrictions*

apply.) Prepaid credit card orders receive a 1% discount (*certain restrictions apply*). There will be no discounts for past due accounts.

Credit Card

Customers paying by credit card at the time of order will receive a 1% discount (*certain restrictions apply*) if the account is current. New Day accepts Visa, Mastercard, American Express, and Discover.

Finance Charges

There will be a 1.5% finance charge added each statement cycle to any account with invoices over 30 days past due.

Returned Checks

Your account will be charged \$20 for all returned checks. All returned checks must be made good within three (3) business days or legal action may be pursued. Credit will be discontinued and all future orders will be shipped C.O.D. Cash Only.

Past Due Accounts

If your account becomes past due, credit will be discontinued until the account becomes current. Recurring past due invoices may cause your account to be changed to a C.O.D. status. If your account is over 60 days past due, orders will only be shipped C.O.D. for or plus the past due balance. If your account is placed with an attorney or collection agency, you may be responsible for attorney's fees and court costs as allowed by law. Past due accounts are not eligible for COD, credit card or early pay discounts. Open credits will be automatically applied to all invoices over 60 days past due, including finance charges.

Product Return Procedures

- *New Day Christian Distributors does NOT issue cash refunds for returns or credits.* All returns are for credit or replacement only.
- *All product must be kept 90 days before being returned.*
- Only **one** return per calendar month will be processed (Telescan and Audioscan product excluded).
- Fax or mail a list of the product you want to return, complete with title, artist, quantity and binding code (CD, AD, etc.) A Return Authorization (R.A.) will be faxed or mailed to you listing all returnable product and the estimated credit amount. The R.A. will be valid for 30 days.
- Returns without a valid R.A. will be charged a flat 15% restocking fee.
- Only items purchased from New Day may be returned.
- Products that New Day no longer stocks are non-returnable. (See New Day News Magazine for No Longer Carried product notices.)
- Gifts, Toys, Jewelry, Special order items, Songbooks, Sheet Music and Demos are non-returnable.

- Listening cassettes and cassette tracks are non-returnable.
- Christmas product returns received after January 31st will not be credited.
- Non-returnable and non-authorized products returned to New Day will be disposed of.
- All stickers, except for New Day's, must be removed from returned product. A 5% cleaning fee will be charged if returned items need to be cleaned.
- Products returned in a non-saleable condition will not be credited.
- All defectives returned are for replacement only.
- Return approved product via UPS, FedEx or USPS, insured for the proper value, with the R.A.# printed on the outside of the box. New Day is not responsible for returns lost or damaged in shipment.
- Please fax R.A. requests to 1.800.517.6872

Statements and Payments

New Day mails statements at the beginning of each month. Your statement will list all payments and credits posted during that billing cycle, then list unpaid invoices and unapplied credits. C.O.D. orders will appear on your statement until we receive payment. When remitting payment, please send the perforated remittance form from your statement, or write on your check your account number, the invoice number(s) being paid, credits and/or discounts used.

Please Note: All prices are subject to change without notice.

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